NEWS RELEASE September 11, 2023 FOR IMMEDIATE RELEASE Contact Information: Audrey Funchess, Public Relations Manager TRINDGROUP Phone: (334) 246-1535 Email: audrey.funchess@trindgroup.com

Operators Unlimited Welcomes John Thorne as Technical Resource Specialist

Bringing more than 20 years of industry experience to the OU team

Duncan, SC. (September 11, 2023) - <u>Operators Unlimited, Inc.</u> recently hired John Thorne as a Technical Resource Specialist. John began his career in water treatment within industrial chemical plants treating boilers, cooling towers and wastewater. Having experience in both municipal and industrial water and wastewater facilities, John brings more than 20 years of experience in water and wastewater treatment.

As a Technical Resource Specialist, John is responsible for evaluating and developing new chemistry solutions for different processes, performing site evaluations, developing strategic solutions, consulting with customers and selecting the best-suited equipment for each project. Whether it is helping a customer replace an underperforming system or helping a customer achieve a higher efficiency rate, John is dedicated to delivering optimized solutions designed specifically for each project.

"Operators Unlimited is giving me the opportunity to focus on what I enjoy, solving the most challenging problems in this industry. OU not only has a strong company culture, but it also empowers its team to strive for personal and professional growth. My goal as Technical Resource Specialist is to think outside the box and approach every scenario differently to provide our customers with the best solutions," John shared.

John brings a diverse background to OU having worked in several different industries, gaining extensive water and wastewater treatment knowledge. He has experience in de-watering applications, testing and analysis, water and wastewater optimization, chemical sales and engineering consulting. His comprehensive knowledge will prove beneficial to Operators Unlimited and its mission to understand customer needs and develop effective solutions. John received a Bachelor of Science in Chemical Engineering from Clemson University.

"One of Operators Unlimited's core values is Act with Agility and John reflects this. He embraces challenges, strives for efficiency without sacrificing quality and pushes himself to exceed the expectations of our customers. Operators Unlimited is thrilled to have John join our team as Technical Resource Specialist," says Brooke Petty, Vice President/Integrator at Operators Unlimited. Founded in 2001, Operators Unlimited, Inc. offers its customer partners confidence through efficient wastewater treatment and regulatory compliance, resulting in the freedom to focus on their primary business. No matter the service segments utilized, Operators Unlimited customer partners experience operational efficiency, cost predictability and process peace of mind for their industrial wastewater treatment facilities. For more than 20 years, Operators Unlimited, Inc. strives to make a lasting impact on its company, community and environment. Learn more at <u>operatorsunlimited.net</u> or follow us on <u>Facebook</u>, <u>LinkedIn</u>, <u>Instagram</u> and <u>Twitter</u>.