NEWS RELEASE November 15, 2023 FOR IMMEDIATE RELEASE Contact Information: Audrey Roberts, Public Relations Manager TRINDGROUP Phone: (334) 246-1535 Email: audrey.roberts@trindgroup.com

Operators Unlimited Welcomes Thomas "TJ" Whitlow as Account Manager *Bringing both industrial and biological perspectives to Operators Unlimited*

Duncan, SC. (Nov. 15, 2023) - <u>Operators Unlimited</u> recently hired Thomas "TJ" Whitlow as an Account Manager. TJ brings more than 10 years of wastewater treatment experience in both service and management roles. Throughout his career, TJ has honed his abilities regarding business development, customer retention and managing operations. These skills, alongside TJ's diverse experience and comprehensive knowledge of wastewater systems, are integral drivers to his success as an account manager.

As an account manager, TJ will focus on working directly with customers to ensure their plants are operating efficiently, conducting site visits and lab testing, developing solutions to strengthen wastewater processes and aiding in the exploration of improvement opportunities in customers' facilities. TJ prides himself in his ability to solve problems and generate specialized solutions that are specific to his customers. His goal as an account manager is to strengthen and expand OU client relationships as well as grow in his career.

"TJ's strong drive and desire to pursue growth will further OU's mission in addition to helping our customers succeed. Operators Unlimited is proud to have TJ join our team as an account manager and we know he will do great things," said Ben Fields, President at Operators Unlimited.

TJ has an impressive background in both industrial and biological applications. He is skilled in leading projects, testing cooling towers and boilers, wastewater sampling, sales management, training operators and implementing successful applications for wastewater operations. Working in many on-site plants, TJ's experience in various operator and managerial roles will be an asset to OU customers. TJ holds a Bachelor of Science in Natural Resources from Ball State University.

"Operators Unlimited has cultivated such a strong team and truly invests in growing and expanding in our careers. I'm excited to be joining a company that advocates for continued professional development while making a lasting impact on our community and environment," said TJ. Founded in 2001, Operators Unlimited, Inc. offers its customer partners confidence through efficient wastewater treatment and regulatory compliance, resulting in the freedom to focus on their primary business. No matter the service segments utilized, Operators Unlimited customer partners experience operational efficiency, cost predictability and process peace of mind for their industrial wastewater treatment facilities. For more than 20 years, Operators Unlimited, Inc. strives to make a lasting impact on its company, community and environment. Learn more at <u>operatorsunlimited.net</u> or follow us on <u>Facebook</u>, <u>LinkedIn</u>, <u>Instagram</u> and <u>Twitter</u>.